

CREOLE

TRAVEL SERVICES



COMPANY PROFILE

...passionately Seychelles



SCAN ME

FOR OUR ADVENTURE BROCHURE!

Welcome to the world of CREOLE Travel Services, the Seychelles Islands' most dynamic and prestigious Destination Management Company.

We are the leader in innovation in the tourism industry, with over 42 years of experience. We provide the perfect blend of tradition and flair, savoir faire and dynamism, efficiency and personal service.

CREOLE Travel Services, an ISO-9001 certified company, is operated by a team of creative and passionate travel professionals, all committed to delivering high standard services with a personal touch.

In our effort to meet the challenges of this fast paced industry, we have not lost sight of our values that make us stand out from the rest. We continue to evaluate, upgrade and innovate our programmes to exceed your needs and those of your clients.

CREOLE is dedicated in showing you how our winning combination of excellence, local knowledge, creativity and above all, our passion for the islands can turn your clients' dream holiday into reality!

CREOLE Travel Services is a subsidiary of the JFA Group of companies that also comprises of:

Le Domaine de L'Orangerie: 4 star luxury boutique hotel on La Digue island

Le Domaine de La Reserve: 4 star hotel on Praslin island

Inter-Island Boats Ltd. – Cat Cocos – which comprises of five high speed catamarans: Isle of Mahé, Isle of Praslin, Isle of La Digue, Isle of La Digue* and Pride of Praslin

United Boat Charter: An extensive fleet of luxury boats

Cap Lazare Nature Reserve, Beach Bar & Restaurant: 65-hectare of protected private land with its own helipad in southern Mahé.

CREOLE Air Travel: an approved IATA agent in Seychelles for out-bound travel.

CREOLE Exchange: Our own bureau de change

United Concrete Products Seychelles (UCPS)

OUR SERVICES

CREOLE Offices and Welcome Centers

Our office in Victoria comprises of a Quality Control department which ensures that the highest standards are respected, both within the company and its esteemed suppliers and partners. Our Head Office provides a 24-hour hotline which can be contacted at any time for any emergency situation. Hospitality desks are also available at partner hotels on Mahé, Praslin and La Digue islands. Hostesses can assist clients with check-in and departure, at both domestic and international airports, as well as the jetties on Mahé, Praslin & La Digue. Welcome centres on the 3 main islands provide easy access and extra assistance to all your clients.

Ground Handling and Transfers

CREOLE offers its clients a "Meet & Greet" service upon each international and domestic flight, as well as ferry and cruise ship arrivals on the main islands of Mahé, Praslin and La Digue. We also assist clients with local information, international / domestic, departure cards, accommodation requests, reconfirmation or airline tickets, booking of excursions, tailor made options, domestic flights and inter island ferries.

Hotel Reservations

We facilitate all aspects of a holidays in Seychelles, from hotel reservations to flights and excursions bookings.

Our Reservations Agents operate daily from Monday to Friday between 0800hrs to 1600hrs, and on Saturdays from 0800hrs to 1300hrs, endeavoring to respond to each query within 24 hours of its receipt.

Experiential Adventures

CREOLE ensures that clients experience the true essence of Seychelles through its excursions which operate from Mahé, Praslin and La Digue. Our carefully selected range of excursions includes something for all tastes, whether it is romance, adventure or family. We can even tailor your experience to your own desire. Seychelles is home to many rare species on earth and our expert guides will lead you through the wonders of the islands, pointing out endemic flora & fauna. All of our full-day tours include transfers, a sumptuous Creole lunch, an excursion map, professional guide, snorkeling equipment, towels (where applicable) and stopovers at some unique landmarks.

- **The Wild South** (Mahé tour)
- **Starfish Catamaran Cruise** (Ste. Anne National Marine Park)
- **Surf & Turf Nature Trail & Catamaran Cruise** (Baie Ternay National Marine Park)
- **Two Island Melody** (Visit of Mahé & Praslin islands)
- **Robinson Crusoe Catamaran Adventure** (Praslin island)
- **Vallée de Mai & Anse Lazio** (Forest to beach adventure on Praslin)
- **Coco Felicité** (Half day sea adventure)
- **La Digue Boat / Bike** (La Digue island)
- **Sun Chasers** (Catamaran sunset cruise on Mahé)
- **A Tale of 3 Islands** (Cousin, Curieuse & St. Pierre islands)



CREOLE
EXCLUSIVE

The Exclusive Team is a designated group of travel experts, specifically assigned to cater to and meet the needs of our VIP and VVIP clients with utmost care and privacy.

We offer luxury travelers privileges that in brief, include:

- personal Reservations Agent
- personal Creole Exclusive representative,
- fast track services at the airport,
- a selection of Creole authentic gifts and
- chauffeur-driven luxury vehicle transfers.

All our regular Creole Adventure Excursions are available to our VIPs, though we of course cater to organizing private tours and other special requests during the trips.



Weddings

Celebrate your big day in a dream destination with CREOLE's wide range of wedding options!

Most hotels offer special packages from beach weddings to more traditional set-ups.

However, with our renowned location of Cap Lazare Nature Reserve, we can offer you a unique wedding package that's tailor made to suit your distinctive tastes. Complete with swaying palm trees and a secluded beach, you will have the option of arriving by helicopter, deluxe private car, horseback or even a traditional boat.

You can also have the choice of a dedicated wedding coordinator, a candlelight dinner by the sea, your own guitarist or even a full band – the possibilities are endless!





Groups, Incentives & Cruises

CREOLE offers groups of 15 to 1 000 people a collection of exciting and creative proposals; whether they wish to effectively entertain their clients, develop networking relationships, improve team communication or simply enjoy a fun, group atmosphere.

The successful delivery of an incentive travel experience is directly linked to the quality and commitment of local suppliers. One of the key suppliers for incentive trip delivery, in addition to airlines and hotels, is the Destination Management Company (DMC).

CREOLE not only designs the most creative itineraries, but also guarantees a smoothly functioning end to end service and delivery to meet the needs of your participants. Our longevity in the tourism industry and our in depth “on the spot” knowledge on what is available has proven essential to the success of any incentive program.

OUR MAIN ASSETS

Professional Team

Our team of qualified and devoted professionals guarantee expert handling of travel arrangements from ground handling to hotel reservations. Our experienced and multilingual Destination Specialists are conversant in English, French, Italian, German, Spanish, Russian, Mandarin, Japanese and Arabic.



Fleet of Vehicles

We operate the biggest and most modern fleet of vehicles which guarantees a high degree of comfort for tours. The highest standards are reflected in both fleet and maintenance, and in the corporate drivers who are carefully selected and trained according to strict company guidelines.

The fleet includes deluxe air-conditioned coaches and private transfers, which comprises of a first class of fleet of luxury cars.

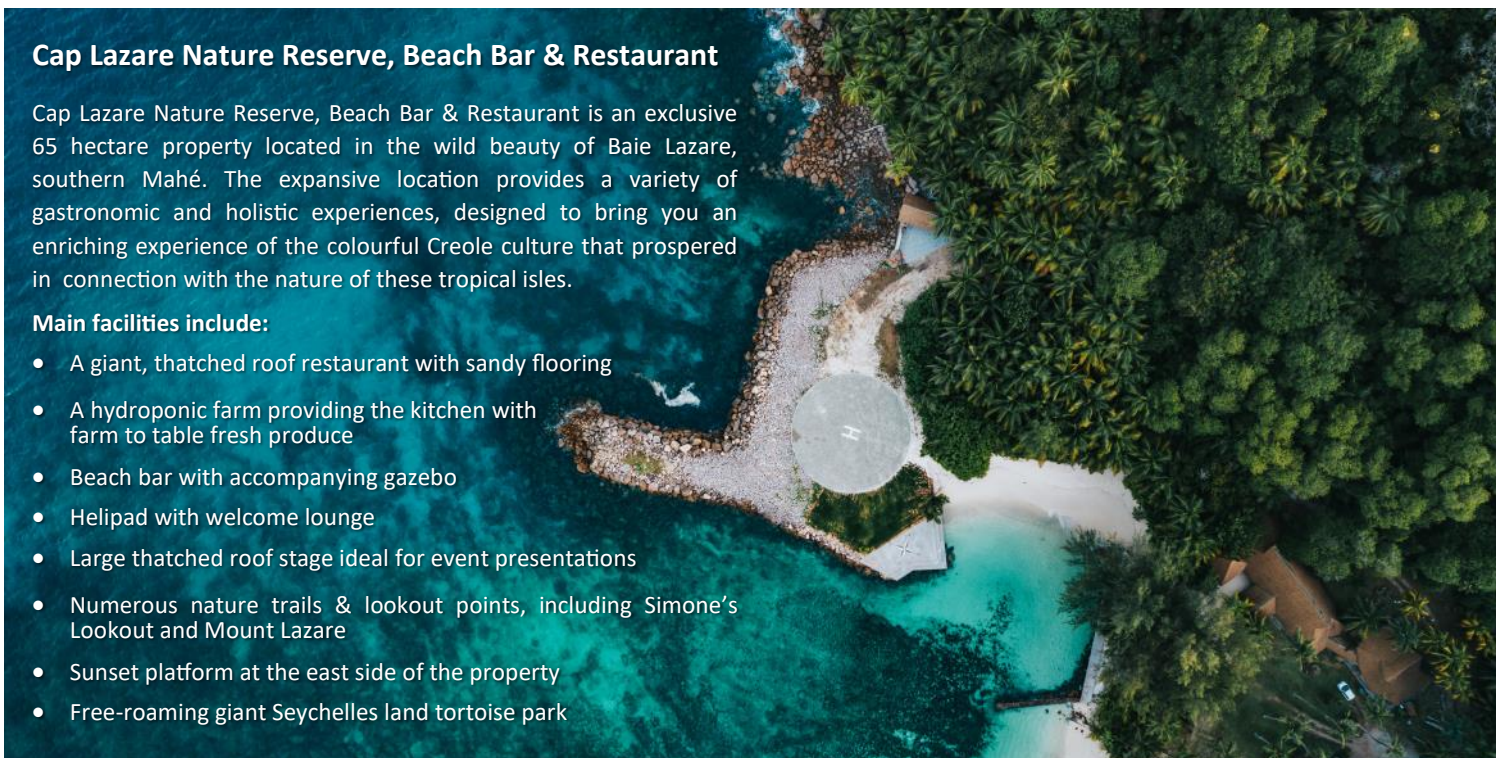


Cap Lazare Nature Reserve, Beach Bar & Restaurant

Cap Lazare Nature Reserve, Beach Bar & Restaurant is an exclusive 65 hectare property located in the wild beauty of Baie Lazare, southern Mahé. The expansive location provides a variety of gastronomic and holistic experiences, designed to bring you an enriching experience of the colourful Creole culture that prospered in connection with the nature of these tropical isles.

Main facilities include:

- A giant, thatched roof restaurant with sandy flooring
- A hydroponic farm providing the kitchen with farm to table fresh produce
- Beach bar with accompanying gazebo
- Helipad with welcome lounge
- Large thatched roof stage ideal for event presentations
- Numerous nature trails & lookout points, including Simone’s Lookout and Mount Lazare
- Sunset platform at the east side of the property
- Free-roaming giant Seychelles land tortoise park



Oplezir & Odezir

Our 25m sailing catamarans, **Odezir** and **Oplezir**, offer exclusive services with a seating capacity of up to 75 passengers. Odezir is perfect for Mahé adventures, while Oplezir gracefully sails the open waters of Praslin, La Digue, and their satellite islands.

These vessels are ideal for day trips, romantic sunset cruises, champagne cruises, and personalized events like weddings, parties, birthdays, and corporate team building.

They feature 2 forward trampolines and a frontal swimming ladder, allowing easy access to the therapeutic sea of Seychelles. Enjoy the luxury and convenience of our catamarans while exploring the beauty of the Seychelles islands.



Zephir

As you step into the world of Creole Travel Services, you can be sure that limitless possibilities exist!

As the sun shines on your skin, and serene breezes blow through your hair, we invite you to board the Looker 440GB to experience the unique and most modern semi-submersible vessel on the island. While you sit in comfort and style, we will take you into the depth of the Seychelles Ocean.

Imagine being part of the underwater world where the coral reefs blossom and the marine life dance all day long. Unsurpassed beauty and discovery awaits you.

Zekler

This 2017 Seafox Commander 328 is our exclusive motorboat suitable for a group of people on a bespoke itinerary, opening up the islands' world of endless wonder.

Cruising with this motorboat is great fun as it is equipped with outside speakers, an audio system as well as special mood lighting for an ethereal sundowner cocktail basked in the dramatic colors of signature Seychelles sunset.

This is the perfect way to experience the Seychelles islands on an itinerary designed to your specific preferences and taste. From island hopping expeditions, sundowners or fishing trips, Zekler can deliver your dream holiday!



AFFILIATED COMPANIES

CREOLE Air Travel

CREOLE Travel Services is also a partner of CREOLE Air Travel, an International Air Transport Association (IATA) agent in the Seychelles. Located in our CREOLE Travel Centre on the ground floor of the Orion Building in Victoria, the agents provide excellent service to all travelers.

CREOLE Exchange

Small but very efficient, CREOLE Exchange - the company's Bureau de Change - can also be found at the CREOLE Travel Centre on Mahé, and provides a quick service and excellent exchange rates.



Inter-Island Boats Ltd - Cat Cocos

Cat Cocos, is Seychelles leading ferry operator carrying passengers since 1998. There modern fleet of catamaran operates daily services between Mahé, Praslin and La Digue.

Over the years, Cat Cocos has invested in new fleet of vessels totaling to now 5 modern ferries of high speed catamarans: Isle of Mahé, Isle of La Digue*, Isle of Praslin, Isle of La Digue and Pride of Praslin.

The Cat Cocos High speed ferry service has made the inner islands of Seychelles easier to access on multiple occasions during a day by reducing the crossing time between the islands. 'All of the vessels offers an air conditioned economy class on its main deck known as the coco de mer, an exterior premium economy class known as Island Hopper and a fully serviceable air conditioned cabin which is a business / VIP class known as our Lazio Lounge, as well as various restrooms that are available on each deck.'

HOTELS

LE DOMAINE DE L'ORANGERAIE RESORT & SPA
4 star Hotel on La Digue Island



LE DOMAINE DE LA RESERVE
4 star hotel on Praslin Island



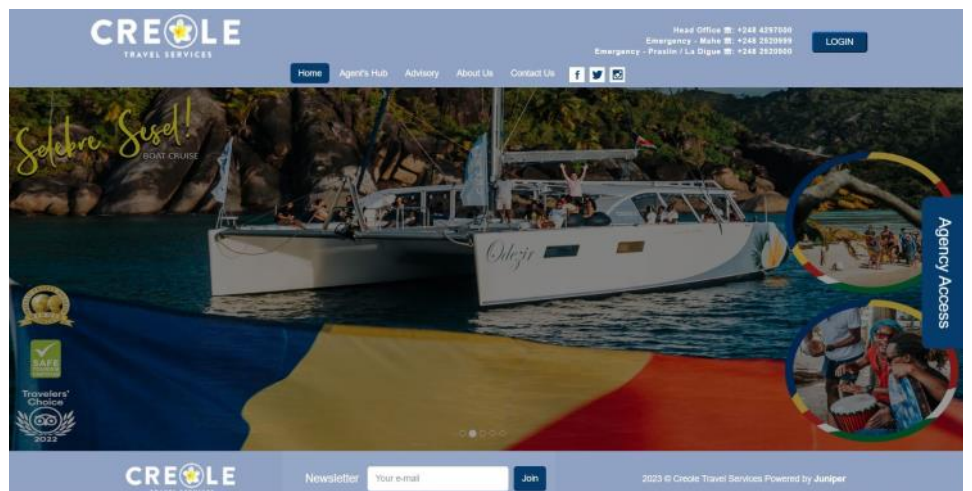
AQUA BOUTIQUE HOTEL
Deluxe, private hillside getaway on Mahé



B2B BOOKING PLATFORM

We also ensure that our partners are well catered to, aiming for efficient and effective flow of business. Creole is currently the only DMC in the Seychelles with an online B2B booking platform and XML connectivity.

This allows our partners access to live availability, immediate confirmation, and so much more!



CREOLE TRAVEL SERVICES

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